http://www.fairfaxcounty.gov/alerts/

Emergency Notification Overview

We have launched a Mass Notification service that allows us to alert you. You opt-in to enter your contact information and subscribe to notifications you care about; based on your location. The information you provide is protected and will not be used for any other purpose.

How It Works

When we issue a notification about a potential safety hazard or concern, you will receive a message on the voice or text communication methods that you have registered. If requested for the notification, you can confirm that you have received the message and you will not be contacted by any subsequent methods regarding that particular notification. If you do not confirm, the system will continue to attempt to reach you at all of the contact paths that you have registered.

Sign up for Notifications

Create an account and add your contact and location information into the Mass Notification system. All information you provide will be kept strictly confidential.

Stop Receiving Notifications

You can stop receiving at any time by removing your contact information from your profile.

ALERTS You Choose

- Pick the types of weather alerts you wish to receive, along with traffic and public safety alerts.
- Create a "do not disturb" timeframe when you don't want to receive weather alerts.
- Learn about county government non-emergency notices such as taxes and elections.

ALERTS For Your Locations

- Customize your Fairfax Alerts with up to five addresses, i.e., school, work and home.
- Get geo-targeted weather alerts based on the addresses you define.
- Weather advisories for you, your family, home, business, school, child care and more.

ALERTS For Many Devices

- Choose up to 10 delivery methods like home phone, cell phone, email, text messaging and more.
- Manage your Fairfax Alerts profile from your phone by downloading the iPhone or Android app.
- Mobile app allows for two-way conversations with emergency managers and does not use text messaging service.

ALERTS For Everyone

- Signing up keeps you informed!
- Families: Are your family members signed up?
- Businesses: Are your employees signed up?
- Faith Communities: Are your congregants signed up?
- Nonprofits: Are your volunteers signed up?

FAQs

FAIRFAX ALERTS

Emergency Notification Overview: Frequently Asked Questions

What is Fairfax Alerts?
This service allows you to opt-in to receive emergency alerts, notifications and updates via email, text message and/or voice communication methods based on geographic locations you identify. You may identify up to five locations.

What are some of the features of Fairfax Alerts?

- Delivers targeted alerts during location-specific emergencies, such as public safety events.
- Available applications on iPhone and Android platforms allow alerts to be sent to your phone via the app and will illustrate the specific text of the warning as well as any associated geographical information.
- Individuals can easily manage their account information.
- Automated weather alerts with the ability to define a “Quiet Period.”

How does Fairfax Alerts work?
In the event of an emergency, weather or traffic situation, an alert will be issued by the county to inform individuals of the situation and may provide instructions on how to respond. Individuals should promptly follow instructions and continue to keep devices near them in the event that subsequent information is disseminated.

When will it be used?
This system will be used to contact you about imminent threats to health and safety as well as informational notifications that affect your geographic locations. Administrators will send notifications regarding severe weather, unexpected road closures and other public safety incidents.

Who sends alerts?
The county has designated authorized senders to issue alerts. Weather alerts are sent automatically based on geographic locations you provide. Alerts may go out to everyone with an account or to select groups of individuals depending on the type of alerts to which they subscribed or the geographic area impacted.

Who do I contact if I have problems, questions or comments?
We encourage you to read the FAQ in its entirety before contacting us. If you still need assistance please email oem-alertsupport@fairfaxcounty.gov.